

CASE STUDY

Automated payment plans proved transformative for HCC



- Houston, TX
- 69,293 students
- 4th largest community college in the United States

Product:

Transact's My Payment Plan

"We compared all vendor services and we felt Transact would supply us with what we required without us having to surrender control."

Nandy Baldonado
Director of Student Financial Services
and Cashiering Operations

Challenges

As the fourth largest community college in the nation, Houston Community College had almost 70,000 students waiting in long lines to set up payment plans. Manually processing and approving plans averaged 15 minutes per student. The college needed an automated payment system to offer payment plans that was flexible and adaptable to work with their existing student information and finance systems.

Solution

Transact's My Payment Plan solution provided Houston Community College payment plan options that are flexible and easily integrated with existing portals. Students have the capability to set up recurring payments, view balances, and get a detailed overview of payment history.

Results

- Automated payment plans allow HCC to serve students efficiently while still being able to work with their existing student information and finance systems.
- A complete offering of payment plans helps HCC students avoid paying high interest on long-term loans or credit cards.
- My Payment Plan solution easily integrates with existing ERP portals.